

# Microsoft Intune

Managing in the modern environment with the integrated power of Microsoft Cloud

## Simplify endpoint management

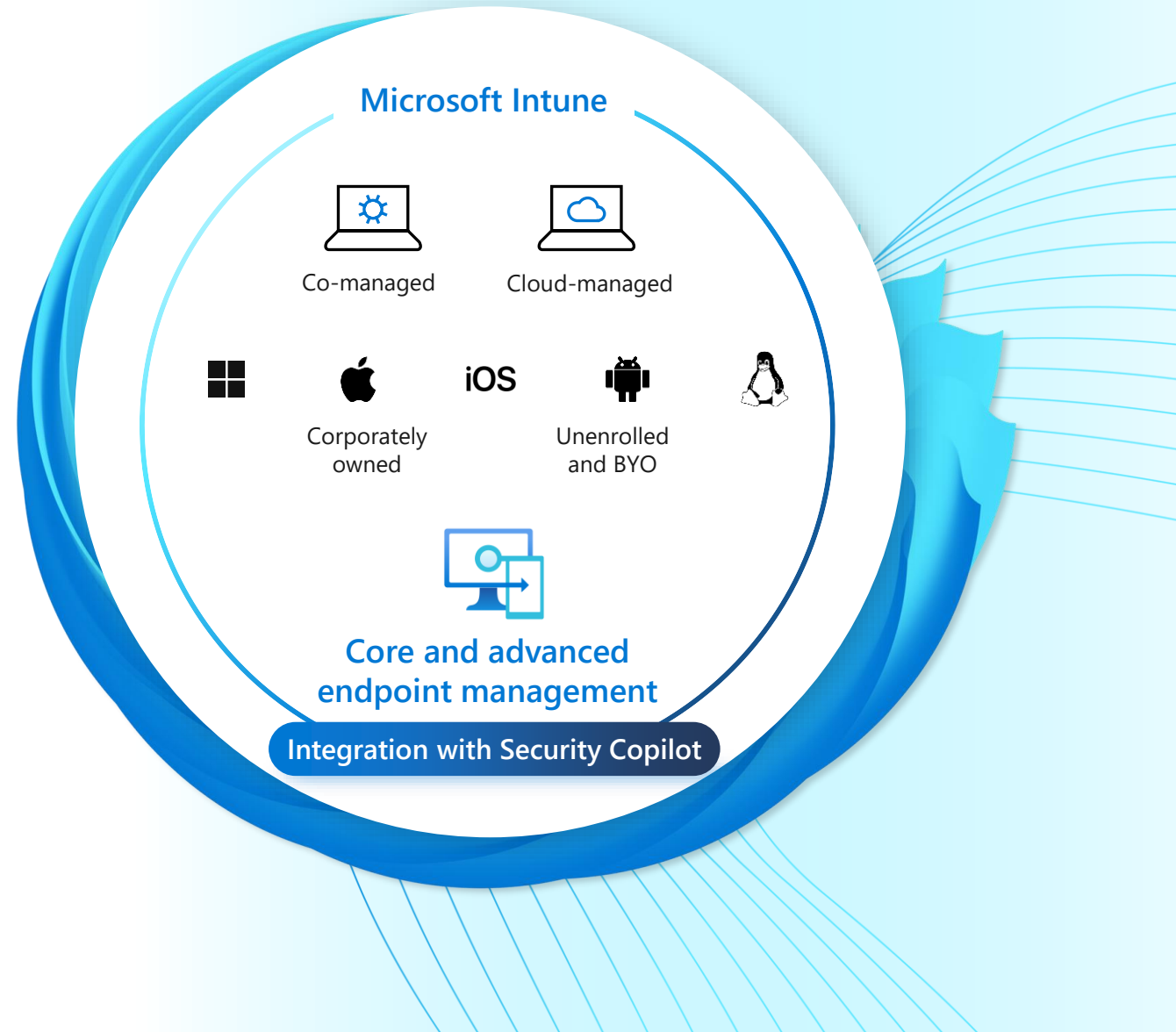
Cut cost and complexity by shifting to the cloud, unifying endpoint management and security tools in one place.

## Fortify Zero Trust security

Mitigate threats and improve compliance across all devices by protecting users, apps, and data.

## Increase satisfaction

Proactively manage the quality of user experiences based on data science and with automation while simultaneously driving operational efficiency.



# Microsoft is recognized as a leader in UEM tools

## According to Gartner

“Leaders exhibit strong execution and vision scores and exemplify the suite of functions that assist organizations in managing their mobile devices and PCs. Leaders also provide guidance and **tools to help migrate from traditional client management to modern management**, as well as deep integration with endpoint analytics and endpoint security tools to provide a simplified IT administrator and an improved employee experience.”

Figure 1: Magic Quadrant for Unified Endpoint Management Tools



Source: Gartner (August 2022)

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Source: Gartner, Magic Quadrant for Unified Endpoint Management Tools, Tom Cipolla, Dan Wilson, Chris Silva, Craig Fisler. August 1, 2022.

# Today | Imperatives for IT and security teams



Protect data and access to corporate resources.



Prevent breaches and fill security holes.



Manage app updates and vulnerabilities.



Gain complete visibility and control.



Keep overhead and costs down.



Simplify collaboration between IT and SecOps.

Costs and complexity increase if not cloud-powered

This approach results in **higher risk** and cost.



Vendor management overhead



Multiple console complexity



Fragmented visibility



Degraded performance



Larger attack surface

We **understand** and are addressing these needs.



Maximize Microsoft 365 investment



Standardize on one solution



Gain complete visibility



Converge IT and security operation workflows with a common view



Minimize risks tied to 3<sup>rd</sup>-party integration

# Managing the modern environment

## Unified Endpoint Management

### Intune

- Cross-platform endpoint management
- Endpoint security built in
- Mobile application management
- Device compliance
- Endpoint analytics
- Shared device management

### Intune Suite

- Remote Help
- Endpoint Privilege Management
- Advanced Analytics
- Enterprise Application Management
- Cloud PKI
- Tunnel for MAM

## Defend with AI security

### Security Copilot

- Detect hidden patterns
- Harden defenses
- Incident response
- Threat hunting
- Security reporting

Simplicity | Security | Satisfaction  
Built on the integrated value of the Microsoft Cloud.

# Microsoft Intune plans

## Intune Plan 1

Included in EMS E3 or Microsoft 365 E3, ME5, F1, F3, and Business Premium plans

- Cross-platform endpoint management
- Endpoint security built in
- Endpoint analytics
- App protection policies
- Shared device management
- Device compliance
- Risk and app based conditional access
- Proactive remediation
- Integrated Microsoft 365 and security

*\*Also available as individual add-ons*

*\*\*Additional advanced features to be added in future releases  
[aka.ms/IntuneSuitePricing](https://aka.ms/IntuneSuitePricing)*



## Intune Suite

Add to Plan 1 to utilize these solutions\*

- Remote Help
- Endpoint Privilege Management
- Advanced Analytics
- Enterprise Application Management
- Cloud PKI
- Future advanced solutions\*\*
- [All Intune Plan 2 features](#)

**Prerequisite**

- Intune Plan 1

## Intune Plan 2

Add to Plan 1 to utilize these features

- Tunnel for Mobile App Management
- Mobile firmware update management
- Specialty device management
- Future advanced capabilities\*\*

**Prerequisite**

- Intune Plan 1

# Improves security and cost savings enabled by Intune Suite

Reduced likelihood of breach

**72%**

improved security posture.

Business user productivity

**1 hour/week**

employee productivity improvements.

Reduced security license costs

**25%**

vendor consolidation and consumption reductions.

Improved IT and Security efficiency

**50%**

greater ease of integration, management, remediation.

# Remote Help

Secure and easy-to-use cloud-based remote assistance

Supports: Windows | Android | macOS

Empower the helpdesk with an easy-to-use experience that uses Zero Trust based protection, including conditional access policies, device compliance checks, and multifactor authentication.



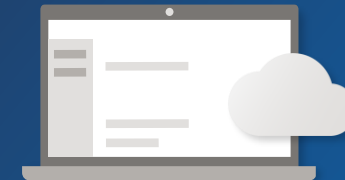
Support workers  
anywhere.



Improve  
efficiency.



Mitigate  
security risks.



# 44%

of organizations say  
providing IT support for  
remote workers is one of  
their biggest challenges.

Source: IDC, Future of Work Survey, March 2021.



# Endpoint Privilege Management

Supports: Windows | macOS (future)

Empower standard users to be productive by allowing elevations defined by their organization

Allow standard users to perform tasks normally reserved for an administrator on cloud-native endpoints. Endpoint Privilege Management enables admins to set policies that meet their organizational needs, including automatic, user-confirmed, and support-approved elevation scenarios.



Enforce least privilege access.



Enable productivity.



Deliver key insights.



# 74%

of all breaches include the human element, with over 50% impacted by privilege misuse.

Source: "2023 Data Breach Investigations Report," Verizon, June 2023.

# Advanced Analytics

Data-driven insights to address endpoint performance issues with machine learning and anomaly detection

Supports: Windows | Mobile | macOS (future)

Empower IT admins with granular insights to discover unreported issues and proactively improve device performance while enhancing the end-user experience.



Gain holistic visibility into device state and tenant configuration.



Preemptively detect issues.



Efficiently troubleshoot and remediate.



# 53%

of employee and customer experience decision-makers consider improving employee experience a top priority.

Source: Forbes December 5, 2022: Three Ways to Improve Employee Experiences for Better Business Outcomes.

# Enterprise Application Management

Proactively, simply, and securely deploy and manage apps

Supports: Windows | macOS (future)

Reduce time and effort for IT administrators to package apps and track updates while streamlining fix deployments to keep apps up to date and secure.



Streamline application management.



Reduce security risks and vulnerabilities.



Stay current with updates and alerts.



# 78%

of devices remain unpatched nine months after the release of a patch fixing a critical vulnerability.

Source: Microsoft Digital Defense Report 2022.

# Cloud PKI

Create multiple certificate authorities and manage certificate lifecycle in the cloud

Supports: Windows | Mobile | macOS

Allow customers to create, revoke, and manage certificates using Intune, removing the cost and complexity associated with on-premise PKI infrastructure.



Simplify certificate delivery.



Accelerate cloud transformation.



Improve security with certificate-based authentication.



## 8.4

Average number of distinct applications PKI manages on behalf of organizations, a core element of the enterprise IT backbone.

Source: Poneman Institute, 2022 Global PKI and IoT Trends Survey.